



Feidhmeannacht na Seirbhíse Sláinte  
Health Service Executive

Office of the National Director Primary Care,  
Health Service Executive,  
Dr Steevens Hospital,  
Steevens Lane,  
Dublin 8

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Wednesday, 09 September 2015

**Ms. Phil Ní Sheaghda**  
**Director of Industrial Relations**  
**Irish Nurses & Midwives Organisation**  
**The Whitworth Building**  
**North Brunswick Street**  
**Dublin 7**

Dear Phil

I refer to our telephone discussion and your subsequent letter of 4<sup>th</sup> September 2015 regarding collection of PHN metrics.

I note your concerns regarding the collection of metrics and wish to assure you that the HSE will work collaboratively with the INMO in further development and refinement of more meaningful metrics for the public health nursing service that reflect the full extent and range of work undertaken.

In this regard Primary Care National Division proposes the following:

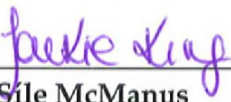
- Engagement with relevant parties, including INMO, regarding the inclusion of additional information for collection as set out in your letter
- Creation of a forum to provide regular briefings regarding progress in the further development and refinement of metrics – this could be by way of regular updates and invitations for suggestions to the work of the multi-disciplinary Metrics Group
- Provide a demonstration of the metrics system for clarity and to answer any queries

As discussed Primary Care National Division would welcome a meeting to discuss and progress these matters, and propose 4.00 pm on Wednesday 23<sup>rd</sup> September 2015 in Dr. Steeven's Hospital. It is proposed to commence this meeting with a demonstration of the metrics system followed by a discussion regarding collection of metrics and the issues set out in your letter. Mr. Pat Dunne, Head of Operations, Mr. Brian Murphy, Head of Planning & Performance, Virginia Pye, National Lead for Public Health Nursing, are available to attend.

The Primary Care National Division has advised that it would be detrimental to the service if collection of metrics were to be deferred in the interim. However, the division is fully committed to working within a very short time frame to reach agreement in this matter.

I would be grateful if you could confirm your availability to attend this meeting.

Yours sincerely

  
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Siile McManus  
HR Manager – Primary Care National Division